

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

| | | |
|---|---|------------|
| BRANDON AND TABITHA SWAFFORD |) | |
| |) | |
| COMPLAINANT |) | |
| |) | |
| V. |) | CASE NO. |
| |) | 2019-00457 |
| NORTH MANCHESTER WATER ASSOCIATION, INC. |) | |
| |) | |
| DEFENDANT |) | |

ORDER

This matter arises upon a complaint filed against North Manchester Water Association, Inc. (North Manchester Water) by Brandon and Tabitha Swafford (the Swaffords) regarding water pressure at the Swaffords' residence. In an Answer filed on January 16, 2020, and in a response to Commission Staff's First Request for Information filed on February 14, 2020, North Manchester Water stated that a project engineer recommended that a separate two-inch water line with a duplex water booster station be installed, operated, and maintained by Northern Manchester Water at its expense. Northern Manchester Water stated that the project engineer discussed the recommendation with the Kentucky Division of Water (DOW) and that DOW agreed with the proposed recommendation.

Based upon the case record, it appears to the Commission that the subject of the Swaffords' complaint has been addressed and satisfied. To confirm that the complaint has been satisfied, the Commission finds that the Swaffords should file notice within 14

days of the date of this Order stating whether North Manchester Water satisfied the Swaffords' complaint.

IT IS THEREFORE ORDERED that:

1. The Swaffords shall file notice with the Commission within 14 days of the date of this Order whether North Manchester Water satisfied their complaint.

2. Notice should be filed via U.S. Mail or by hand delivery at the Commission's office at 211 Sower Boulevard, Frankfort, Kentucky 40601. The Notice shall include the Case Number, 2019-00457.

3. A copy of this Order shall be mailed by U.S. mail to the Swaffords, 2885 Upper Rader Road, Manchester, Kentucky 40962.

4. If the Swaffords have not filed the Notice within 14 days of the date of this Order pursuant to ordering paragraph 1, this matter shall be dismissed and removed from the Commission's docket without further order.

By the Commission

ENTERED
FEB 21 2020
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:



Executive Director

Case No. 2019-00457

Brandon Swafford
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Manchester, KENTUCKY 40962

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